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## Leigh Ann Wagner Kroening

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**From:** Denise McGinnis <denisemcginnis@hotmail.com>  
**Sent:** Saturday, December 31, 2011 6:22 AM  
**To:** Leigh Ann Wagner Kroening  
**Subject:** Trash Service

Leigh Ann,

I just wanted to pass on some positive feedback on trash service. Perhaps you would pass on to the guy on the route.

I'm sure after the holidays trash is just a nightmare. Plenty of boxes, wrapping paper and everyone's cans are overflowing. I have four teenagers - mine were really overflowing! And with the holiday being Sunday, I wasn't sure if the guys were going to be a day behind or not. And I'm always trying to battle getting the can out early enough in the morning to not get missed. This week was also our recycle week.

So I heard one of the trucks, I looked out the window to see which it was, trash. He arrived at the curb and emptied the overflowing can, a bag fell out. Darn, I thought, I'll have to go out and get that. Only then the driver got out of the vehicle and put it in the can. Then I was thinking, well that will be a start for the next week (I already had a couple bags in the garage waiting for it to be emptied)! Only then, the driver got in his truck and emptied it AGAIN so that bag was taken.

I just want to commend him for this. He could have left the bag on the ground for me to pick up (may fault the can was so full), or he could have left the bag in the can for the next week, but he didn't do either of these. He obviously takes pride in his job and it shows. I just wanted to give an extra word of praise for this worker. His actions are very much appreciated.

Sincerely,  
Denise McGinnis  
961 Hillcrest Heights