

4a

**Leigh Ann Wagner Kroening**

---

**From:** Rob Frazier <rfrazier1@new.rr.com>  
**Sent:** Thursday, September 27, 2012 4:38 AM  
**To:** Leigh Ann Wagner Kroening  
**Subject:** Thank You

Please pass along our thanks to the Village President, trustees, and facilities manager. We so much appreciate the way the VOH runs the day to day business of the village and provides great services to the people of Howard. I think many times all we hear about is when something is negative or wrong. I would like to let you know that what we experience is excellent services from the top down. All the things the VOH provides from Senior programs to waste pick-up is excellent and we really appreciate these things. Please continue to make Howard a great place to live.

**Rob and Michelle Frazier**  
**1694 Jackson Hole Ct**  
**920-497-9301**